

Pharmacy Industry Implementation for HIPAA Transaction Standards and Code Sets

NCVHS Subcommittee on Standards

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What is NCPDP?

- An ANSI-accredited standards development organization.
- Provides a forum and marketplace for a diverse membership focused on health care and pharmacy business solutions.
- A member driven organization that has been named in various government legislation and rulings, such as HIPAA and the Medicare Prescription Drug Benefit.
- One of several Standards Development Organizations (SDOs) involved in Healthcare Information Technology and Standardization.
- Focus on pharmacy services, and has the highest member representation from the pharmacy services sector of healthcare.

**NCPDP
Strategic National Implementation Process
(SNIP)
Industry Survey**

SNIP Survey Results

Telecommunication Standard D.0 and Batch Standard 1.2

- Total survey respondents 91:
 - Pharmacy – 26%
 - Health Plan/Payer/Processor/PBM – 53%
 - Software Vendor – 14%
 - Clearinghouse/Switch/Intermediary - 7%

- What stage of impact assessment policy/processes/systems are you currently in?
 - *42% have completed 46% are in the process of completing.*
- Of the companies completing their impact assessment:
 - *80% used internal resources*
- Key issues found during the impact assessment include:
 - *59% - Resources (such as financial and FTE)*
 - *32% - Data Sources (such as reference files from external entities)*
 - *29% - Deployment*
 - *29% - Telecommunication v5.1 to vD.0 cross-walk*
- What stage of implementation is your organization currently working on?
 - *17% are in Transition to Full Compliance*
 - *40% are still in Development*
 - *31% are in the Formal and Informal Testing stage*

SNIP Survey Results

Telecommunication Standard D.0 and Batch Standard

- What percentage of external trading partner testing have you completed?
 - *89% of respondents have started testing with 40% or less of their trading partners.*
 - *Obstacles for testing include:*
 - *29% of pharmacy respondents are waiting on software from vendor*
 - *22% of all respondents are waiting on trading partners*
 - *30% of all respondents development is not complete*
- When will you exchange production claims with your external trading partners?
 - *60% of all respondents will be ready to exchange live transactions by October 30, 2011*
- With what percentage of trading partners are you currently exchanging production claims?
 - *50% of all respondents are exchanging a minimum of 10% of their transactions*
- For the respondents exchanging less than 50% of claims in production the major obstacles include:
 - *26% of respondents reported trading partners are not ready*
 - *42% of respondents reported production environment not ready*

SNIP Survey Results

Medicaid Subrogation Standard

- Total survey respondents 68:
 - Health Plan/Payer/Processor/PBM – 82%
 - Software Vendor – 7%
 - Clearinghouse/Switch/Intermediary - 11%

- What stage of impact assessment policy/processes/systems are you currently in?
 - *39% have completed 50% are still in the process of completing*

- Of the companies completing their impact assessment:
 - *60% completed using internal resources*

- Key issues found during the impact assessment include:
 - *60% - Resources (such as financial and FTE)*

- What stage of implementation is your organization currently working on?
 - *15% are in Transition to Full Compliance*
 - *68% are in Development and Testing*
 - *17% are in the Business Planning stage*

SNIP Survey Results

Medicaid Subrogation Standard

- What percentage of external trading partner testing have you completed?
 - *84% of respondents have started testing with 10% or less of their trading partners.*
 - *Obstacles for testing include:*
 - *22% of all respondents are waiting on trading partners*
 - *30% of all respondents development is not complete*
- When will you exchange production claims with your external trading partners?
 - *21% of all respondents will be ready to exchange live transactions by September 30, 2011*
- With what percentage of trading partners are you currently exchanging production claims?
 - *8% of all respondents are exchanging 50% of their transactions*
- For the respondents exchanging less than 50% of claims in production the major obstacles include:
 - *27% of respondents reported trading partners are not ready*
 - *27% of respondents reported production environment not ready*

SNIP Survey Results

ASC X12 Survey

- Total survey respondents 59:
 - Pharmacy – 17%
 - Health Plan/Payer/Processor/PBM – 69 %
 - Software Vendor – 7%
 - Clearinghouse/Switch/Intermediary - 7%

- What stage of impact assessment policy/processes/systems are you currently in?
 - *31% have completed 37% are still in the process of completing*
- Of the companies completing their impact assessment:
 - *82% completed using internal resources*
- Key issues found during the impact assessment include:
 - *39% - Resources (such as financial and FTE)*
 - *60% - Version 4010A1 to 5010 mapping*
- What stage of implementation is your organization currently working on?
 - *2% are in Full use of Upgraded Standard*
 - *15% are in Transition to Full Compliance*
 - *66% are in Development and Formal and Informal Testing*
 - *17% are in the Business Planning stage*

SNIP Survey Results

ASC X12 835

- What percentage of external trading partner testing have you completed?
 - *17% have started testing with 20% of their trading partners*
 - *Obstacles for testing include:*
 - *17% of all respondents are waiting on trading partners*
 - *43% of all respondents development is not complete*
- When will you exchange production claims with your external trading partners?
 - *58% will be ready to exchange live transactions by October 31, 2011*
- With what percentage of trading partners are you currently exchanging production claims?
 - *11% of all respondents are exchanging 40% of their transactions*
- For the respondents exchanging less than 50% of transactions in production the major obstacles include:
 - *47% waiting on trading partners*
 - *50% production environment not ready*

SNIP Survey Results

ASC X12 834

- What percentage of external trading partner testing have you completed?
 - *15% of respondents have started testing with more than 60% of their trading partners.*
 - *Obstacles for testing include:*
 - *18% are waiting on trading partners*
 - *41% development is not complete*
 - *23% limited resources*
- When will you exchange production files with your external trading partners?
 - *30% will be ready to exchange transactions by October 30, 2011*
- With what percentage of trading partners are you currently exchanging production claims?
 - *9% are exchanging 40% of their transactions*
- For the respondents exchanging less than 40% is the major obstacles include:
 - *14% trading partners not ready*
 - *25% production environment not ready*

SNIP Survey Results

ASC X12 270/271

- What percentage of external trading partner testing have you completed
 - *19% of respondents have started testing with 40% or more of their trading partners.*
 - *Obstacles for testing include:*
 - *38% waiting on trading partners*
 - *44% development is not complete*

- When will you exchange production transactions with your external trading partners?
 - *46% will be ready to exchange transactions by October 30, 2011*

- With what percentage of trading partners are you currently exchanging production transactions?
 - *3% are exchanging with more than 70% of their trading partners*

- For the respondents exchanging with less than 70% of their trading partners the major obstacles include:
 - *16% trading partners not ready*
 - *24% production environment not ready*

SNIP Survey Results

ICD 10

- Total survey respondents 56:
 - Pharmacy – 25%
 - Health Plan/Payer/Processor/PBM – 54 %
 - Software Vendor – 16%
 - Clearinghouse/Switch/Intermediary - 5%
- What stage of impact assessment policy/processes/systems are you currently in?
 - *9% have completed their impact assessment , 52% are still in the process of completing*
- Of the companies completing their impact assessment:
 - *80% completed using internal resources*
- Key issues found during the impact assessment include:
 - *60% - Resources (such as financial and FTE)*
- What stage of implementation is your organization current working on?
 - *66% are in Business Planning*
 - *21% are in Development*
 - *9% are in Internal Testing*
 - *4% are external testing with trading partners*

SNIP Survey Results

ICD 10

- What will your strategy be for processing transactions with ICD-10 codes after October 1, 2013?
 - 16% will obtain or re-obtain information provided by prescriber
 - 46% will start using ICD-10 codes on transactions with dates of service on or after October 1, 2013 and leave history files using ICD-9
 - 18% will use a cross-walk on a limited basis
 - 13% will use crosswalk and/or mapping tools prior to October 1, 2013 to convert existing history files
 - 4% will use compendia mapping of ICD-10 codes to their proprietary codes
 - 3% will use GEMs as a starting point in developing a crosswalk

- Pharmacy providers plan for obtaining the appropriate ICD-10 code for Medicare Part B, Medicaid DME and specialty pharmacy transactions?
 - 29% to be determined
 - 6% will reach out to prescriber prior to October 1, 2013
 - 7% will reach out to prescriber at time of service
 - Remainder state not applicable

- If you are a pharmacy provider, what is your plan for obtaining the appropriate ICD-10 codes for all other prescription drug transactions?
 - 26% to be determined
 - 9% will reach out to prescriber at time of service
 - Remainder state not applicable

SNIP Survey Results

ICD 10

- Are you planning on developing a training program for your organization?
 - *62% are planning on developing a training program.*
 - *29% Organizational wide*
 - *68% Department specific*
 - *3% Individual specific*

- When do you anticipate internal testing to begin?
 - *80% to begin by March 31, 2013*

- Due to the increased specificity relating to ICD-10, will business practices for the Health Plan/Payer/Processor/PBM change to include a greater use of the ICD codes?
 - *33% responded yes*
 - *17% responded no*

NCPDP SNIP

Industry Awareness and Training

- Training Webinars - http://www.ncdp.org/meeting_webinars.aspx
- Creation of White Papers -
 - Transaction Timeline White Paper
 - ICD 10 Code sets Timeline White Paper
 - D.Ø Implementation White Paper
 - 835 5010 Implementation White Paper
 - D.Ø Transition White Paper
- Creation of Payer Sheet Implementation Guide
- NCPDP FAQ Editorial Document
- Track Progress via NCPDP SNIP

Webpages:

- http://www.ncdp.org/news_hipaa_snip.aspx and
http://www.ncdp.org/news_hipaa_trans_current.aspx

Thank You!

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