



# Implementing Pharmacy Quality Measures to Improve Patient Safety

## Description:

The U.S. spends about one and a half times more money on non-optimized medications than the medications. Yet, community pharmacy practice has become a commodity. Patients, caregivers, payors, and other stakeholders need to identify pharmacies focused on what a patient does with a medication, not how a patient gets it – and pharmacies need to demonstrate quality. In this presentation, we will discuss eleven quality measures for community pharmacy performance that allow for pharmacy-to-pharmacy comparisons using pharmacy data regardless of payor type – not claims data. These measures are specified using pharmacy management system data, survey data, and e-care plan data while mapped to NCPDP standards for data integrity. Case examples of pharmacies will be used to demonstrate the effectiveness of the measures.

## Learning Objectives:

*Upon successful completion pharmacists and pharmacy technicians should be able to:*

1. Describe the current state of measurement science in community pharmacy practice
2. Identify the opportunities for community pharmacy quality measures specified using pharmacy data
3. List NCPDP standards that are relevant to or could support pharmacy quality measures.
4. Discuss how to evaluate patient care optimization through pharmacy quality
5. Evaluate the quality of a pharmacy using standardized measures

## Faculty:

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CEO, Seguridad, Inc.

## Faculty Disclosure:

Dr. Galdo reports that he is an employee & shareholder for Seguridad and a speaker for Novo Nordisk. All relevant financial relationships have been mitigated.

## CPE Credit:



CEImpact is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.



**UAN:** 0107-9999-22-251-L04-P | 0.10 CEUs/1.0 Hrs.

**UAN:** 0107-9999-22-251-L04-T | 0.10 CEUs/1.0 Hrs.

**Live Date:** July 12, 2022

**Live Expiration Date:** August 11, 2022

*LIVE: To obtain 1.0 contact hour of continuing pharmacy education credit (0.1 CEU), participants must participate in the live course, and logon to the CEimpact website to complete the exam & evaluation. Once successfully completed, click Submit. The CPE Statement of Credit can then be accessed on CPE Monitor, [www.MyCPEMonitor.net](http://www.MyCPEMonitor.net).*

### **Course Format**

Live.

### **Financial Support**

There was no financial support for this course.

### **Course Fee**

This activity is available for \$50 members, \$150 non-members.